

Telehealth Agreement/Acknowledgement Form

Dear Client,

COVID-19 has impacted the daily lives of all Californians. The latest direction from the Department of Health Care Services (DHCS) allows for the provision of temporary Remote Client Services also known as Telehealth.

To assist you in completing your DUI Program, Dalton & Associates will begin presenting Remote Client Services beginning January 1, 2020. Remote Client Services will allow you to continue your DUI classes with a certified counselor via a virtual meeting platform (Zoom) temporarily during the COVID-19 crisis. To participate in Remote Client Services, you must:

- Sign the Client Letter and return it to us by email at daltonassociates@hotmail.com or drop it off in person.
- To receive credit for the session, you must:
 - o Attend the session in a private room, No distractions.
 - o Be logged on to the session before the start time.
 - o Stay for the entire session.
 - o Not be under the influence of alcohol or other drugs during the session.
 - o Register with Full First and Last Name.

If you do not adhere to all of these things you will not receive credit for the class, and we will notify you of that.

Certain technology is required to participate in this program. You must have either of the below items

- Computer
- Tablet
- Phone

Your device of choice must have a working microphone, speakers, and a camera (for video meetings). You are also required to download the free Zoom software onto a computer or download the Zoom application on a tablet or phone.

To take advantage of this unique opportunity and keep your DUI treatment program on track, read the privacy policy on the next page and sign where indicated. Return the signed page to

Dalton & Associates
12209 Hesperia Rd. STE G, Victorville, CA 92392
If you have any questions, please contact us at 760-241-1777

Sincerely,
Dalton & Associates

**Dalton & Associates
COVID-19 Response
Remote Client Services**

Privacy Policy for Remote Client Services

Dalton & Associates will provide Remote Client Services (Telehealth) utilizing the Zoom Virtual Meetings Platform. Some personal information such as your name, email address, and computer IP address will be shared with Zoom. Additionally, some meetings may be recorded and uploaded to a cloud for documentation of session completion. To participate in Zoom meetings, you must read and agree to Zoom Privacy Notice located on their website.

Dalton & Associates will continue to maintain confidentiality as stated in our Confidentiality Policy. Client's will also be held to the Confidentiality Agreement signed upon enrollment.

To participate in temporary Remote Client Services, sign the release below return the signed page via e-mail to Daltonassociates@hotmail.com or in person to 12209 Hesperia Rd. STE G, Victorville, CA 92392

Remote Client Services Release

I (print your name) _____, agree to participate in temporary Remote Client Services (Telehealth) at Dalton & Associates. I understand that specific technology is required to participate, and I certify that I have access to the required technology. Additionally, I have read and understand the Zoom privacy policy. I understand that Remote Client Services are being offered on a temporary basis due to the Coronavirus (COVID-19) pandemic, and that once the threat is eliminated, client services will then be available at the DUI Program location ONLY. To receive credit for the session, I understand that I must:

- o Attend the session in a private room, free of distractions.
- o Be logged on to the session before the start time.
- o Stay for the entire session.
- o Not be under the influence of alcohol or other drugs during the session.
- o Register for meeting with FULL First and Last Name.

I understand that fees for DUI Program services will apply during this time, and that Dalton & Associates may provide me with alternate payment options and methods during the Remote Client Services time period, but I am responsible for making sure my program is being paid.

I have read and agree to Dalton & Associates and Zoom's Privacy Policy.

Name – Printed Date

Name – Signature Date